

Jennifer Blackman

From: Gregory Bell <gregory.bell@gmail.com>
Sent: Sunday, January 28, 2024 2:34 PM
To: Belle Wood
Cc: chalon.emmons@gmail.com; Jennifer Blackman
Subject: request for leak relief, 73 Brighton

To the BCPUD staff and board,

We'd like to request 'leak relief' for our recent incident at 73 Brighton, now resolved.

On Jan 19th we were notified (by Belle Wood) of a significant leak BCPUD had recently observed at the property, during the course of a quarterly meter read.

We immediately contacted our plumber Steve, and worked with Blake to understand whether the leak was upstream or downstream of our meter - and of course to shut off the water. This process was a little complicated, because it was raining hard at the time.

Ultimately Black determined that the leak was between the meter and our house, and we worked with Steve to replace the main line feeding the house with 1" copper (in anticipation of needing to install fire sprinklers at some point in the future). The project is now complete.

We're very sorry about the leak! We did notice an increase in our prior bill, but at that time attributed it to possible leaks in the drip irrigation system. We located and fixed a number of those, but clearly they were not the root cause.

We'd like to request leak relief, and are happy to attend the Feb 28th meeting over Zoom.

Thank you for catching the leak, and working so actively to help us repair it.

best,
Greg Bell and Chalon Emmons
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